

# STUDENT HANDBOOK 2026



Country Universities Centre SNOWY MONARO

# WELCOME



Welcome to CUC Snowy Monaro Ltd.

CUC Snowy Monaro (CUCSM) is a community governed, locally run, not-for-profit organisation.

Our mission is to provide a contemporary facility and quality services that support our local community as well as visitors to our Region to achieve their study goals.

We acknowledge the generous support of the Australian Government who provide funding as part of Regional University Study Hubs program. The Program aims to improve access to tertiary education for regional and remote students.

Also recognising the importance of tertiary education for regional students, CUCSM receives generous funding from the NSW Government and are supported by Snowy Monaro Regional Council.

We look forward to working with you and feel confident that your affiliation with CUCSM will attribute to more local and visiting students achieving their study goals.



**Australian Government**  
**Department of Education**





20  
25

12 YEARS  
SUPPORTING OUR  
LOCAL STUDENTS

850   
STUDENTS  
over 12 years

450   
UNIVERSITY  
COURSES  
have been studied by our students

3.2%

ABORIGINAL OR  
TORRES STRAIT  
STUDENTS

CUC SNOWY  
MONARO 

Cooma has 2.8% people identifying as  
Aboriginal or Torres Strait Islander (ABS)  
174 students did not provide this  
information

& 114 OTHER  
COURSES

267 students were  
FIRST IN FAMILY  
TO STUDY AT UNI  
2013 - 2025

A further 162 students did not provide this information

Our students  
have studied

with 47 DIFFERENT  
UNIVERSITIES

& over 56 OTHER  
PROVIDERS

# OUR TEAM



**NADINE HOLLAND**  
CENTRE MANAGER

nadine.holland@cucsnowymonaro.edu.au  
0437 344 620



**BRONTE TOZER**  
CENTRE COORDINATOR

bronte.tozer@cucsnowymonaro.edu.au  
0447 837 166

## Student Engagement Officers

We have a great team of casual Student Engagement Officers who are here to support students in their learning journey.

# OUR BOARD

**CAROLYN EWART**  
CHAIR, LIFE MEMBER

**DARREN DAVIS**  
DIRECTOR

**FRANCES ROBERTSON**  
DIRECTOR

**IAIN ELLIOT**  
TREASURER

**NARELLE DAVIS**  
DIRECTOR

**KERRIE HARIS**  
DIRECTOR

**KATHLEEN MATTHEWS**  
DIRECTOR

# OUR CENTRE

CUC Snowy Monaro is a clean, and well equipped Study Centre that:

- Allows student access between 5am – 2am
- Is open for registered student access every day of the year
- Is a safe space with CCTV and security lighting
- Has a quiet open plan group study area as well as private study spaces
- Has dual screened communal computers
- Provides free and fast WIFI
- Allows free printing, scanning and photocopying of study related materials
- Has teleconferencing facilities
- Provides exam services including room bookings and exam supervisors
- Has academic and administrative support services for students
- Kitchen that stocks free hot drinks and snacks
- Provides plenty of off-street parking

*The guest WIFI password  
is located in each room*

# REGISTRATION

All students who use CUC Snowy Monaro's facilities and/or services must register as a student. General data collected during the registration process will be used by CUCSM when reporting to our funders, applying for further support or for promotional purposes. No personal information will be shared without prior consent.

You must be a current student with a higher educational institution to register. We welcome any adult student who is studying any course, through any provider and for any period of time.

Students under the age of 18 years are welcome; however, they do have restricted access to the Centre. These restrictions will be discussed upon your registration and can also be found in the student policies.



# STUDENT SUPPORT

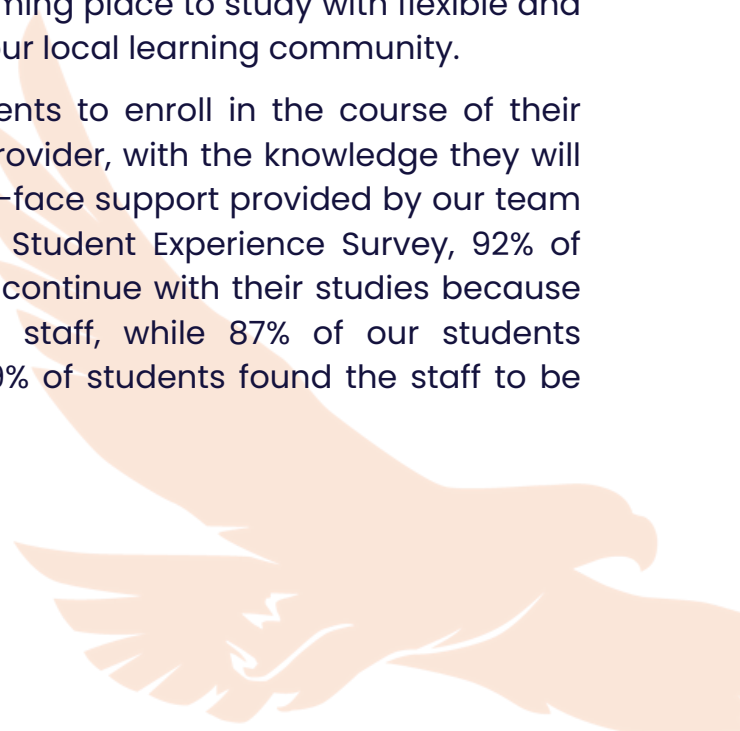


Our students choose to study a diverse range of courses from over 40 different Australian universities and many other education or training providers. We even have a small number of international students who have moved to our Region to be a part of the Snowy Hydro 2.0 Scheme.

CUC Snowy Monaro (CUCSM) has responded to our local student needs and established an innovative model that can support any student studying any course through any educational or training provider. The wrap-around model for student support provides face-to-face academic, well-being, technological, and administrative support in addition to what each student's university already provides. These extra layers of support are crucial for many students who study with us.

Regional and online students, often from low SES backgrounds or being the first in their family to pursue higher education, face higher attrition risks. This is compounded by caring responsibilities they may have. We aim to overcome these barriers by offering a free and welcoming place to study with flexible and personalised face-to-face support within our local learning community.

Our Study Centre aims to empower students to enroll in the course of their choice from any educational or training provider, with the knowledge they will be supported locally. The focus on face-to-face support provided by our team is highly valued by students. In the 2022 Student Experience Survey, 92% of students indicated they are more likely to continue with their studies because of the help they received from CUCSM staff, while 87% of our students experienced a sense of belonging, and 99% of students found the staff to be very or extremely helpful.



# OUR NETWORK

CUC Snowy Monaro is part of a well-established Country Universities Centre (CUC) network. This network provides local solutions across Eastern Australia.

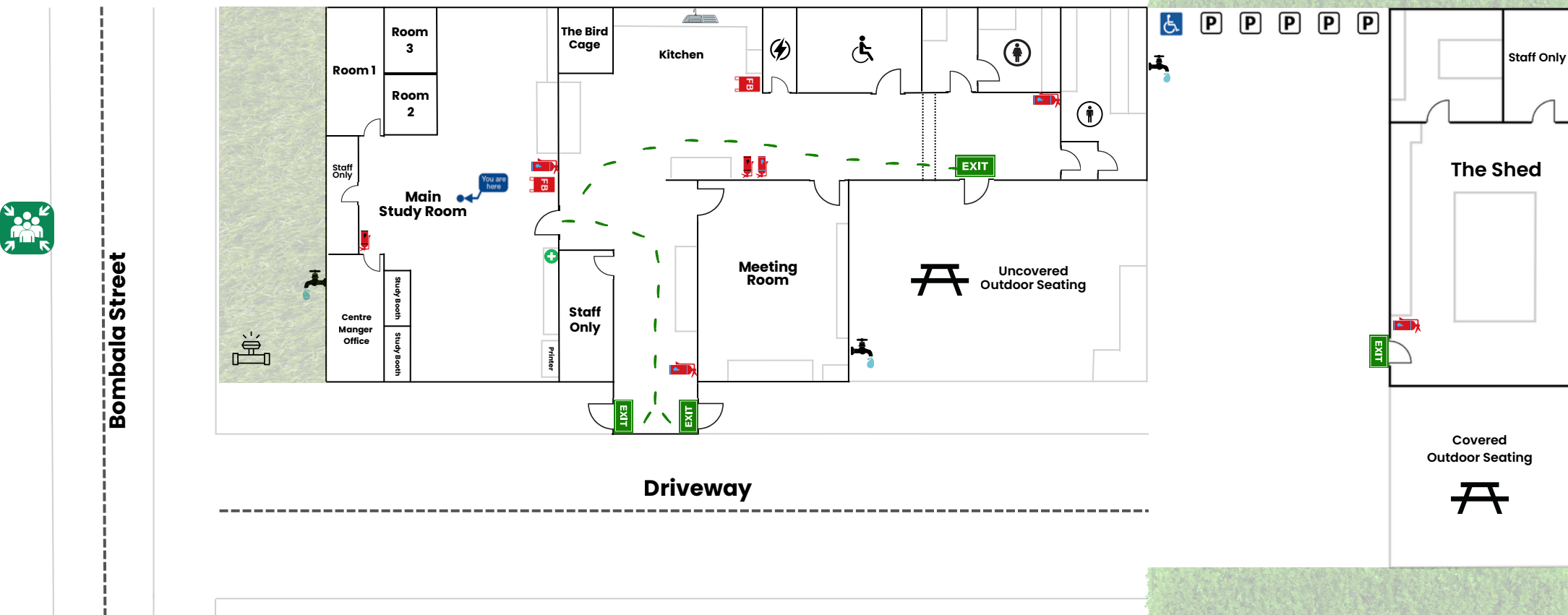
Successful regional development is led by local communities and aligned with regional strengths. The Country Universities Centre (CUC) model is designed and developed by regional people for regional people and their communities to provide equitable access to education. It is both a grassroots and agile model.

Each Centre is owned, governed, and driven by its local community through an independent Board of Directors. This framework provides for place-based learning solutions. Each CUC can respond quickly to the unique higher education challenges and needs of local communities.



# EVACUATION DIAGRAM

**CUC Snowy Monaro**  
**38 Bombala Street, Cooma NSW 2630**  
**Access street: Bombala Street**  
**Nearest cross street: Commissioner Street**



## Key



## Contacts

|                             |                     |
|-----------------------------|---------------------|
| <b>Emergency Services</b>   | <b>000</b>          |
| <b>Cooma Hospital</b>       | <b>6455 3222</b>    |
| <b>Cooma Fire Station</b>   | <b>6453 4763</b>    |
| <b>Cooma Police Station</b> | <b>6452 0099</b>    |
| <b>Centre Manager</b>       | <b>0437 344 620</b> |

## Procedure

- **Follow staff instructions**
- **Outside of business hours, alert present personnel and evacuate immediately through the closest, safest exit**
- **Call 000**
- **Go to the assembly area and wait for emergency services & further instructions**



# CONTACT



38 Bombala Street, Cooma NSW 2630



0437 344 620



degrees@cucsnowymonaro.edu.au

## MAKE AN APPOINTMENT



Find the link on our website or  
**SCAN HERE!**



## BOOK A ROOM



Find the link on our website or  
**SCAN HERE!**



## MORE INFORMATION



[www.cucsnowymonaro.edu.au](http://www.cucsnowymonaro.edu.au)



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